B E I N G T H E R E

How to Love Those Who Are Hurting

DAVE FURMAN



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Dave Furman



WHEATON, ILLINOIS

Being There: How to Love Those Who Are Hurting

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Introduction

I keep a photograph in my office of me picking up my fiancée, Gloria, in my strong, capable arms. A few months later on our honeymoon, we were white-knuckling the handles of a raft in the rapids of Costa Rica. Fast forward a decade and our circumstances were quite different. On our tenth anniversary, a kind stranger offered me his help as he saw Gloria trying her best to lift my disabled body out of an inner tube at a water park. I can only imagine what was going through that gentleman's mind when he saw me struggling to float down the lazy river.

When I was a child, I played tennis and earned two black belts in karate. As a university student, I played pick-up football on my college campus. I never dreamed that I would soon have a physical disability. It's been over ten years now since my doctor discovered that the nerves in my arms weren't working properly—firing off chronic pain signals to my brain and twisting themselves into painful neuromas. I've had four major surgeries on my arms, gone through over a dozen invasive procedures in the hospital, worked for hundreds of hours in therapy, and taken a cocktail of medicines and homeopathic remedies to give me some relief. But nothing has really worked.

I never thought that there would be times when I couldn't lift a cup of water to my lips to take a drink or would need the help of

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my preschool-aged daughter to button my shirt. I can count on one hand the number of times I've been able to hold any one of my four babies. After my wife makes sure that all of our children are buckled in properly to their car seats, she comes around to the passenger side of the minivan and opens my door. Once she is in the driver's seat, she leans over to buckle my seat belt for me.

On a trip to the United States for a conference, I was eating lunch with a big group of pastors. Without a word, Mack, one of the elders of our church, leaned over and graciously cut my steak for me so I could eat it. Sensing the awkwardness around the table of pastors who were not aware of my disability, he joked, "Don't your elders serve *you* like this?"

Eight years ago, our family moved overseas to plant churches on the Arabian Peninsula. I had surgery a few months prior and was recovering very well. We were hopeful that the pain and disability were now behind us. Then one night while driving in a parking lot as Gloria did some late-night shopping, I felt a sharp burning pain in both of my arms. The problem was back, and it was back with a vengeance. We were so excited about what we had perceived as total healing and were thrilled about plans for the new churches we'd be planting, but instead our hopes went spiraling downward.

The next week a rash of painful bumps covered both of my hands down to my fingertips, and I couldn't bear to touch anything. Depression engulfed me, and I would stay awake most nights pacing back and forth in my bedroom on the verge of losing my mind. In those dark hours of the night Gloria thought I was going crazy and took comfort in the fact that I was not physically able to get out of the house and wander into the desert. We had tried everything, and nothing worked. There was no relief, no joy.

This is how our ministry started in the Middle East. Every weekend Gloria would buckle our baby daughter and me into our seats, and she'd drive us two hours to Dubai to meet people, attend

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our partner church, and build contacts for a potential church plant in the center of that city. I would "turn it on" for a few hours, be cordial, cast vision for the church, and then I'd become a shell of myself for the next five days. I was just trying to survive.

And even worse, I had turned into a grumpy, passive-aggressive man. To my great regret, I had completely disengaged from my daughter. I not-so-secretly blamed Gloria for everything. If I was in pain, it was her fault. I didn't know I was struggling with depression at the time, but I knew something wasn't right and I wanted to snap out of it—but nothing changed. The darkness simply would not lift. I was disabled, depressed, and angry.

Throughout this trial I felt like the victim and the only one who was suffering. Nobody understood how I felt. The whole world revolved around me and existed to serve me and help me. I started playing the "if only" game. It's the game where in your mind you say, "If only _______, then I'll be happy." For example:

When I'm hungry: If only I had something to eat, *then* I would have joy.

When people criticize me: If only they would go away, *then* I would be happy.

If my bank account is empty: If only I had more money, *then* I could give my kids the life they deserve.

If only my family member hadn't died...

If only I didn't have this health condition ...

If only ... if only ...

For me, the "if only" game was all about having healthy arms. If only my arms weren't hurting, *then* I'd be happy. I said this every day, maybe even every hour, to myself. It became my gospel. John Calvin famously said that our hearts are idol factories, and we are constantly creating different idols to bring us happiness.¹ For me

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it was the idol of comfort that I thought would come only if I had healthy arms and no more pain.

I didn't realize how much my idol pursuit was affecting my wife. I wasn't alone in my distress as I paced the floor those long nights in our bedroom. Gloria was awake too. She was praying for me and was also struggling to hold fast to her hope in God. While I was pacing the floors wondering if I'd ever be able to hold my baby, my wife paced in her own mind wondering if she would ever have a "normal" husband. My idol was the comfort of healthy arms; Gloria's idol was the comfort of a husband with healthy arms. Now, on the other side of that season of depression, I can see clearly that pain and suffering affect not only the one directly experiencing them, but also *everyone* around that person.

Unfortunately our story is not a unique or isolated tale. I've talked to many families that have been affected by chronic pain, disability, sickness, loss, and depression. A fellow pastor and friend of mine named John also struggles with a disability in both of his hands. He has a hard time typing and doing normal household chores, which leaves his wife to pick up the slack and wait patiently for times when he feels well enough to contribute. John encouraged me to write this book for those caring for the hurting. I am writing out of my experience of being helped in incredible ways by others in my disability. There are much better books on the topic of suffering. However, this is not another book about suffering for the one who suffers. It's a book for everyone who knows people who suffer from pain and loss and wants to see the Rock of Ages underneath their feet. I think it's safe to say that this is a book for all of us.

The aim of chapter 1 is to bring encouragement and healing for you, the caregiver who suffers in silence. Before I can even talk about how to help those who are hurting, you need to first examine your own heart in the process. You can't pretend that you haven't experienced loss and grief in another's pain. The goal of chapter 2

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is to show where your strength in helping the hurting comes from. The remaining chapters will help you practically care for those hurting in your life. There's even an afterword written by my wife, Gloria, where she honestly shares her experience in caring for me in the darkest times.

We all know people who are in pain. We may have a child who who struggles with a learning disability, a spouse who is disabled, a friend fighting cancer, a neighbor or fellow church member with chronic pain, an aging parent suffering with any number of illnesses, or those who have lost loved ones.

Maybe you have found yourself asking the following questions:

- How should I, as a church member, respond when a fellow church member is hurting?
- How do I, as a husband or wife, serve and love my spouse who struggles with chronic pain and is distant and emotionally unengaged?
- How should I care for my aging parents in a way that honors both them and God?
- What truth should I speak into the life of a friend who is on his deathbed?
- How do I interact with my cousin who is paralyzed and is living in despair?
- How do I care for a wife who is brokenhearted over a marriage that seems to be falling apart?
- How do I encourage young married couples who are struggling with miscarriages or infertility?

Maybe you're struggling in your care, and you feel like you can't go on and there is nothing you can do to help the hurting person in your life. You're right, on your own you can't. The goal of this entire book is to point you to Jesus, who is your only hope, and to walk you through some ways you can love those who hurt with the strength God provides.

1

Grieving Your Loss in Another's Pain

Even though my pain is not the most apparent (I wear no casts or braces), it is relatively easy to spot. I can't use my arms normally, and so I have a loss of physical capabilities. I have to ask for plasticware at restaurants when their forks are too heavy for me to use. I am reminded every day that I'm not strong enough to pick up my children. I ask my six-year old daughter, Norah, to untie my shoes after I come back from exercising. Though my loss is easy to see, what about the loss my wife has experienced? It's often overlooked, but she's lost much through this trial as well. Unlike most other wives, she doesn't have a husband who can physically help her around the house. I can't take out the trash, move the furniture, pick up a wet towel from the bathroom floor, or make the bed. She recently handled a particularly messy potty training accident and joked that it might be the mess that tops all messes. She would know, since she has changed virtually every diaper for our four children. My wife not only doesn't have the physical help she needs from me, but she has to spend *additional* time helping me.

She also experiences the emotional and mental anguish that accompanies this type of loss. For example, after leaving the Opryland Hotel in Nashville once after a quick stay, Gloria opened my car door, helped buckle my seatbelt, and managed to move the big cart with all of our suitcases to the back of the vehicle. She loaded each bag into the trunk and then closed it up. Three women sitting on a nearby bench had been watching this scene play out. One woman called out to Gloria and told her that it's not right that her "good-for-nothing husband" just sat there and made her do all the work. My gentle and patient wife calmly replied that her husband was disabled, and then she got in the car before any tears arrived. Stuff like this happens all the time. We don't often walk through airport security together because we're tired of getting barked at by officials because I am not helping put the shoes, bags, laptops, car seats, and stroller onto the X-ray belt for screening.

You probably have your own scenes you've lived through scenes where you think that if only people knew what was *really* going on, they might cut you some slack and help you. Anticipating and dealing with this kind of social anxiety can be quite distressing for a caretaker. As you care for and love the sufferer, there's a different kind of suffering that you experience that is often left unaddressed. If you are caring for someone who's hurting, then the first step you need to take is to honestly grieve the loss that *you* suffer. This first chapter will address how you come to terms with your own loss in someone else's pain.

Grieving Your Loss

If you're helping someone who is hurting, you have given up something to care for them. You have lost something yourself in the process. I lost the health of my arms, but my wife lost a husband with healthy arms. Caregivers face the temptation to believe the lie that their spouse or friend has nothing to contribute. They battle the exhaustion of constantly defending the ones they care for or worrying about people thinking ill of them. My children also deal with the loss of not having a dad who can do things like pick them up, stop them from tumbling while on their roller skates, or open a box of crackers. They have to learn patience with me, and they can become frustrated when I'm unable to do something that their mom could do for them.

My church staff, who frequently have to stop what they're doing to help me or to give of their personal time to help our family, also experiences loss. For example, Chris has been exceptional at caring for me and my family regarding our physical needs. Whether it's helping to get our car fixed or giving me a ride somewhere, he's always available, and there is a cost for him in my disability. He's happy to help, but it's certainly a different dynamic than having a pastor who is healthy enough to take care of himself and physically help others. You might find yourself in any number of difficult situations.

The one who loses a family member to cancer experiences deep pain and sorrow from the loss. So does the middle-aged teacher who takes repeated trips across the country to care for his aging father who is struggling with Alzheimer's and can hardly remember who his own son is anymore. A young mother spends most of her day trying to fight for joy as she cares for her disabled daughter and her house. A friend doesn't know what to say anymore after igniting the anger of her depressed best friend for the one hundredth time.

My point is that while we are all, by God's grace, privy to extraordinary gifts from his hands through these trials (like learning patience, etc.), we must acknowledge the pain of loss with our eyes wide open. Maybe you've thought that as a Christian you have to smile and pretend to be okay when someone asks you how you are doing. Perhaps you think that if you're grieving, then you're dishonoring God. This isn't so.

While an incredible preacher in London, Charles Spurgeon often battled depression and massive despair. On one occasion he was out of ministry for six months and had to leave the country. He was so depressed he had difficulty getting out of bed. He said that when depression would come upon him, he felt like a man who was fighting the mist; it was everywhere, and he couldn't hit it.¹

In some ways, our grief as Christians is amplified because our hearts of stone have been made hearts of flesh, and now we hurt for other people differently. You hurt for your family and friends who are suffering. It's imperative that you are honest about the pain that you are going through. Rather than just trying harder and keeping it to yourself, it's important that you grieve your loss and come to terms with your reality.

Jerry Sittser writes,

The pain of loss is unrelenting. It stalks and chases until it catches us. It is as persistent as wind on the prairies, as constant as cold in the Antarctic, as erosive as a spring flood. It will not be denied and there is no escape from it. In the end denial, bargaining, binges, and anger are mere attempts to deflect what will eventually conquer us all. Pain will have its day because loss is undeniably, devastatingly real.²

Because of the realness of loss, the direction of your life has changed. The way you live and rest and work and go about your life is different now.

Grief is work, and sometimes it's very hard work. It can be overwhelming. H. Norman Wright, in his excellent book *Experiencing Grief*, says, "Grief is like the visitor who has overstayed his welcome."³ Grieving is a messy process, and you yearn for it to just go away. You don't know when a sunset or a trip to the pharmacy is going to trigger a memory that crushes your spirit. Sometimes even a moment of quiet will lead your mind to wandering to emotions you can't control. Grief comes and goes, and there is no way to schedule it in your day planner.

After my pain came back upon our move to the Arabian Peninsula, my friend John and I had a memorable phone conversation. John mentioned the story of King David mourning for thirty days after his child died. We both chuckled at the thought of someone taking thirty days to cry, wail, and mourn their loss publicly. It sounds ridiculous in today's society, but there was probably something very healthy about it. We still suffer today and mourn our losses, but we're often made to feel like we need to choke down our tears and grief instead of dealing with it in healthy and honest ways.

We all grieve and process loss in different ways, but it's essential that you don't stay in denial. You must make it known that it's difficult, that you're struggling. Many professional counselors have said that the single most vital component in healing from pain and loss is having the support of other people. It's important to share with others that you're grieving and going through difficulty. Don't walk this journey alone.

I wonder if this idea of personal grieving is new to you. Perhaps the idea of grieving your loss is uncomfortable and unknown. Maybe you're not sure what's entailed, why you ought to recognize your grief, or where you should start in grieving your loss in someone else's pain. In the rest of this chapter, I'll explain two ways you can do that.

Weeping Honestly

Often in the church Christians are taught that weeping is failing to trust God. There is seldom a place for sorrow and lamentation among Christians—no freedom to cry out to the Lord. However, the book of Psalms is filled with what are called psalms of lament. At

least two of them show the psalmist crying out to the Lord without even a hint of hope intertwined with his grief.⁴ Psalm 88 is one of these psalms: O LORD, God of my salvation; I cry out day and night before you. Let my prayer come before you; incline your ear to my cry! For my soul is full of troubles, and my life draws near to Sheol. I am counted among those who go down to the pit; I am a man who has no strength, like one set loose among the dead, like the slain that lie in the grave, like those whom you remember no more, for they are cut off from your hand. You have put me in the depths of the pit, in the regions dark and deep. Your wrath lies heavy upon me, and you overwhelm me with all your waves. Selah You have caused my companions to shun me; you have made me a horror to them. I am shut in so that I cannot escape; my eye grows dim through sorrow. Every day I call upon you, O LORD; I spread out my hands to you. Do you work wonders for the dead? Do the departed rise up to praise you? Selah Is your steadfast love declared in the grave, or vour faithfulness in Abaddon? Are your wonders known in the darkness, or your righteousness in the land of forgetfulness? But I, O LORD, cry to you; in the morning my prayer comes before you.

O LORD, why do you cast my soul away? Why do you hide your face from me? Afflicted and close to death from my youth up, I suffer your terrors; I am helpless. Your wrath has swept over me; your dreadful assaults destroy me. They surround me like a flood all day long; they close in on me together. You have caused my beloved and my friend to shun me; my companions have become darkness.

This is a dark psalm. Biblical scholar Derek Kidner says, "There is no sadder prayer in the Psalter."⁵ The psalmist, Heman, is clearly depressed and is hardly even fighting for hope. Psalm 88 shows that believers can be in darkness, and it's possible to pray and not see any relief. The psalmist is certainly praying, as you can see in verses 1, 9, and 13, but God doesn't seem to be giving him the help he needs. He feels that God is distant from him. And not only does he not see any help coming from God, he sees God as the source of his pain. He feels God's wrath upon him as he sits in the dark pit. Even his former companions have now turned against him. He's not being especially reverent nor is he being mushy and letting God know that he loves him. By the end of the psalm, he starts asking the "why" questions. All he can see as he looks back on his life is his affliction and suffering.

What, then, is the purpose of this psalm? Kidner helpfully identifies three key lessons from the psalm. The first is that it is possible that a believer will endure unrelieved suffering in this earthly life. The joyful ending of most psalms is a bonus and not a guarantee. The withholding of relief is not proof of God's displeasure or defeat. The second lesson is that our pain and suffering are not the final word in our lives. They are reminders to us that we wait for the redemption of our bodies [in] the last day. The third lesson is that this author, like Job, does not give up. The darkness will not lift, but the author still prays.⁶

The psalm shows that believers can be overcome by darkness for long periods of time. They can attend church services, pray prayers, and be in fellowship, and yet find no improvement. Things don't always work themselves out quickly in the believer's life, but God is there. Tim Keller, in his excellent book, *Walking with God in Pain and Suffering*, notes that prayers like Heman's in Psalm 88 are an encouragement to us because they show that God didn't censor the prayers in Scripture. Christians do at times pray like the psalmist. Sometimes we are weak and falling apart. It's in moments of despair when all has been lost that we can learn to depend on God and not on other things. But we must, like the psalmist, be honest about our suffering with ourselves and others.⁷

Finding Hope in the Loss

We need to weep honestly at the loss we've experienced, but it's a weeping that is fundamentally grounded in hope. A second way we deal with our grief is to find hope in our loss.

Psalm 51:17 says, "The sacrifices of God are a broken spirit; a broken and contrite heart, O God, you will not despise."

God will not despise a broken heart. David's life seems to illustrate this point. He went through so much pain that at the end of Psalm 39 he utters a prayer of desperation. David actually prays that the Lord would look away from him. In his desperation, he can see no other ending than death, and he tells God to just leave him alone.

David says,

Hear my prayer, O LORD, and give ear to my cry; hold not your peace at my tears! For I am a sojourner with you, a guest, like all my fathers. Look away from me, that I may smile again, before I depart and am no more! (Ps. 39:12–13)

The truth is, God does not look away from his people. However, David's prayer reminds us of a unique time when God did look away from someone. Keller points out that the only person who sought God and truly did lose God's face and did experience total darkness was Jesus. He really was forsaken by God. At the moment he died, everyone had betrayed, denied, rejected, or forsaken him, even his Father. Total darkness was indeed Jesus's only friend.⁸ Keller says, "It was Jesus who truly experienced the ultimate darkness-the cosmic rejection we deserved so that we can know the Lord will never leave or forsake us."9 Jesus experienced this forsaking on the cross: "Now from the sixth hour there was darkness over all the land until the ninth hour. And about the ninth hour Jesus cried out with a loud voice, saying, 'Eli, Eli, lema sabachthani?' that is, 'My God, my God, why have you forsaken me?" (Matt. 27:45-46). But even in the midst of his rejection, Jesus remained hopeful in the will of God. Even facing his death, Jesus could say in John 17:5, "And now, Father, glorify me in your own presence with the glory that I had with you before the world existed." Jesus rested in the plan that the triune God has set forth in the beginning-to glorify himself and save sinners by Christ's death on the cross. The abandonment Jesus experienced on the cross really is good news to us. Because Jesus was truly abandoned by God the Father, we will never be abandoned by God.¹⁰

Compassionate caretaker, do you think he will abandon you now in the midst of your own genuine loss? *No*, he won't. Rest assured that because of Jesus, there is always hope, even in the darkest moments of your life. Jesus faced the cross and said, "My God, my God, why have you forsaken me?" so that you would never be forsaken (Matt. 27:46). Jesus is now your high priest who has gone through

what you've gone through, and he did it to bring you to God. Jesus, in his death on the cross, shows his people the ultimate display of love. If Jesus went to the cross for you, he'll certainly be with you in your very real pain. Meditate on the following verses and let the promises of God encourage you and comfort your heart.

Blessed are those who mourn, for they shall be comforted. (Matt. 5:4)

Blessed be the God and Father of our Lord Jesus Christ, the Father of mercies and God of all comfort, who comforts us in all our affliction, so that we may be able to comfort those who are in any affliction, with the comfort with which we ourselves are comforted by God. (2 Cor. 1:3–4)

Truly, truly, I say to you, you will weep and lament, but the world will rejoice. You will be sorrowful, but your sorrow will turn into joy. When a woman is giving birth, she has sorrow because her hour has come, but when she has delivered the baby, she no longer remembers the anguish, for joy that a human being has been born into the world. So also you have sorrow now, but I will see you again, and your hearts will rejoice, and no one will take your joy from you. (John 16:20–22)

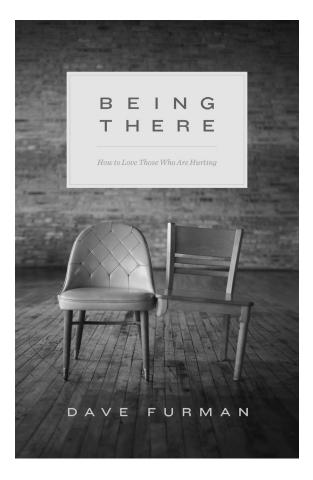
Furthermore, Psalm 88 was meant to be read within the entire Psalter, which is filled with grace-driven hope.

God is our refuge and strength, a very present help in trouble. Therefore we will not fear though the earth gives way, though the mountains be moved into the heart of the sea. (Ps. 46:1–2)

I lift up my eyes to the hills. From where does my help come? My help comes from the LORD, who made heaven and earth. He will not let your foot be moved: he who keeps you will not slumber. Behold, he who keeps Israel will neither slumber nor sleep. (Ps. 121:1-4) The LORD is my shepherd; I shall not want. He makes me lie down in green pastures. He leads me beside still waters. He restores my soul. He leads me in paths of righteousness for his name's sake. Even though I walk through the valley of the shadow of death, I will fear no evil. for you are with me; your rod and your staff, they comfort me. You prepare a table before me in the presence of my enemies; you anoint my head with oil; my cup overflows. Surely goodness and mercy shall follow me all the days of my life. and I shall dwell in the house of the LORD forever. (Psalm 23)

It's interesting that in Psalm 88, the psalmist offers no hope in the content of the psalm, and yet the author's name and job are listed in the title of the psalm. This man's life, ministry, and suffering were no accidents or errors in God's plan, but his divine hand was behind everything. If there's hope in the psalm, it's in the title: "O LORD, God of my salvation." Of the title line of the psalm, Kidner says, "Burdened and despondent as he was, his existence was far from pointless. If it was a living death, in God's hands it was to be ar much fruit." $^{\!\!11}$

God will not abandon you in your grief and pain in helping the hurting. Your life of service to the depressed, disabled, or wounded may be exhausting and even painful for your own heart. You may be a silent sufferer, but God hears your cries for help and he sees your every minute of sacrificial service. You need to come to him with honesty, expectant that he will be with you in the midst of it. There is hope for the hopeless.



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